Citadel	2023	PAGE _____, OF_____	VISION EXPO 2023 | NYC
34 91st Street, Suite B.	PRIVATE GUARD ORDER FOR SHOW FLOOR BOOTHS	Site: JACOB K JAVITS CONVENTION CENTER	EDUCATION: MARCH 16-19
Brooklyn, N.Y. 11209			EXHIBIT HALL: MARCH 17-19
Phone (212) 509-5570			JAVITS CENTER | NYC

Company Name:	***Company #:***	***Client Mobile #:***
Client Name:	***Billing Address:***	
Client Email:	***Payment Method :***	***On Site Contact (Name & Cell) :***

Security unarmed RATES	**Standard**	***Discounted***
Monday@12am to Friday@11:59pm	$39.99 /hour	*$33.33 /hour*
Saturday@12am to Sunday@11:59pm. *See terms below for Holidays rates	$59.99 /hour	*$49.99 /hour*

DISCOUNT RATE DEADLINE FOR PROCESSED ORDERS

Date: ***03/03/2023***

Time: ***3pm(EST)***

Orders are deemed processed after the preliminary invoice is confirmed by the Client. Invoicing is done after Client submits the completed and signed order agreement form and has confirmed the order details and method of payment.

Taxes: Citadel collects NY State tax on all invoices. If you are claiming resale status you may file an AU-11 with NY State for a tax refund. PLEASE DO NOT SUBMIT PAYMENTS EXCLUDING NEW YORK STATE TAX.

Fulfillment on orders received after 03/03/2023 can not be guaranteed. Orders will be accepted on a case-by-case basis, only if personnel are available.

Brief description on function/role of guard(s) being requested.	Booth Location	*START*		*FINISH*		STAFF AMOUNT	*SUB-TOTAL OF HOURS*
		DATE	TIME	DATE	TIME		

Please note the payment methods terms below. If using Credit Card payment method please account for fees. All such payments will be done via a Quick Book online portal, once your invoice is confirmed with us. The use of Quick Book payment system does not require credit card authorizing forms. You will receive payment confirmation via Quick Books that suffices as your proof of paid status. We do not issue PAID receipts with these payments,

Scope of service: By hiring Citadel, the Client understands the use of Citadel staff are only limited to leased show space. Furthermore the ability to perform tasks beyond a visual presence/deterrent is subject to scheduling, amount of coverage, protocols and equipment provided or requested by Client. Citadel is not responsible for any arrears nor subject to refund any amounts due for services on conditions based off improper scheduling, management, deployment, instructions, & equipment by the Client request. Be aware any posts located outside the show halls or outside a building may be subject to different policies.

Minimums Shift times: The minimum hours per shift is 6 hours. Citadel retains the right to adjust assigned personnel in accordance to scheduling needs.

Breaks & Meals Relief : Client acknowledges that Citadel employees are provided mandatory breaks of one 15 minute break and one 30 minute meal break per any 6 hour shifts. For 8 hour shifts one additional 15 minute break is included. For 12 hour shifts one additional 15 minute break and one additional 30 minute meal break are included. All such breaks and reliefs are to be provided under the agreed upon order by coverage ordered or by the Client. If for any reasons meals and reliefs are not covered, then the Client accepts there may be periods of interruption on coverage for which Citadel is not responsible nor hold liable for limited coverage.

Late Dismissal / Additional time : Any time beyond the scheduled hours will be billed at 2 times the agreed upon rate in 1/2 hour increments. Any such charge(s) must be paid in full within 12 hours of original dismissal time which may be subject to late payment fees, and. Non payment of these charge(s) violates the terms of this agreement, and termination of services on remaining coverage may occur.

Holidays : Martin Luther King Jr. Day, President's Day, Memorial Day, Juneteenth, July 4th, Labor Day, Thanksgiving Day and Day after, Christmas Day. New Year's Eve (*Double Time*) and New Year's Day (*Double Time*).

Order Lead Time : Requests for additional staff not previously ordered made less than 24 hours notice will be provided at a rate 1.5 times the established rate. If less than 12 hours the rate will be 2 times the established rate. Orders received with less than 48 hours notice will be filled on a case-by-case basis if guards are available

Cancellation Policy : Cancellations occurring 72-48 hours prior to start of service will incur a fee of 50% of the total invoice will be charged (50% of prepaid amount will be refunded). Cancellations made within 48 hours are subject to no refunds. Any reductions in coverage after the start of services that are made less than 48 hours are subject to no refunds.

Billing and amounts due : Client agree and accepts that all duration of time when services are rendered will be invoiced and paid. Any time that is provided beyond the initial order falls under the terms of service for Additional time. Furthermore all time for services rendered that were not invoiced due to client adjustments, or incorrect billing are still subject to full payment under the terms of this agreement. ***Late Fees:*** For any unpaid amounts a fee of 10% will be applied on the total amount every seven business days beyond the due date.

Payment : Invoice must be paid in full before the start of service. ***Wire Transfers (Preferred)***: *Information provided upon request. ***Checks***: make payable to Citadel Security Agency. Must be cleared 48 hours before start of coverage. ***Credit card (Optional)***: *Information provided upon request, subject to additional fee.

SIGNATURE:	***DATE:***

Signing above confirms you have read, understood, and agree to all terms & conditions outlined. Additionally your signature establishes that you are the responsible party or representative establishing this agreement.

PLEASE SUBMIT COMPLETED FORM BY EMAIL TO DAVID@CITADELSECURITYAGENCY.COM, cc IAN@CITADELSECURITYAGENCY.COM

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