

What do you consider when choosing eyewear for a patient

Standard Plastic 1.50 • Easy to remember, 1.50 was ning as consumers shift toward thinner, lighter, and safer materials as polycarbonate and higher index plastics. introduced in the 1950s Offers scratch resistance levels comparable to glass (when coated) rovides an Abbe value comparable to glass (57 vs. 58) for better overal • For decades, it was the material of choice

Disclaimers Paige Shoven has received honorarium from Luxiottica and I work for All relevant relationships EssilorLuxiottica have been mitigated.

I previously

worked for

Neurolens

ABBE Value Material Characteristics • The measure of • The measure of the ability of a material to Crown Glass
 The first material used to make glasses
 Offers the best optical clarity
 Heavy and Prone to breakage lens materials how a material disperses light into visible weight expressed in • The higher the grams per cubic colors • The lower the index the thinner the • The smaller the abbe value the First alternative to glass lenses
 Need UV coating added for protection
 Will break with drilled or grooved frames
 Thinner and Lighter than crown glass specific gravity, the lighter the material. more the material lens disperses light
 Material
 Refraction Index Gravity
 Specific Value

 CR-39
 1.49
 1.32
 58

 Crown Glass
 1.52
 2.54
 60

 Trivex
 1.53
 1.11
 43

 Mid-Index
 1.56
 1.42
 39

 Polycarbonate
 1.59
 1.20
 32

 High-Index Plastic
 1.60
 1.34
 37

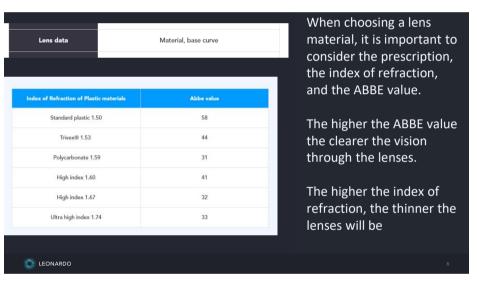
 Highest-Index Glass
 1.70
 2.99
 32

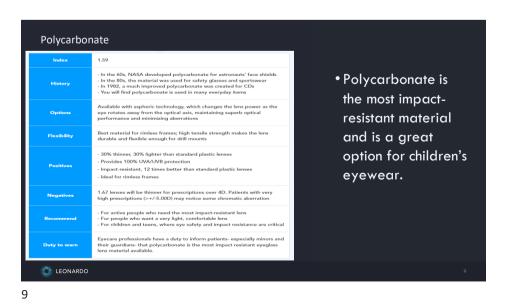
 Highest-Index Glass
 1.80
 3.37
 25
 Polycarbonate/1.59
Safest Lens Good for all frame mountings Recommended for children (not required) Thinner and Lighter than CR-39

2

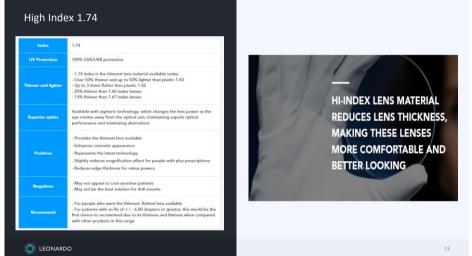
Trivex Trivex was originally developed for visors on army helmets d weight as well as UV transmission. However, it falls short compared to Trivex is a thinner and lighter option than standard plastic inted, but this requires the use of appropriate techniques 1.50 drill mount applications, and as an upgrade from 1.50 plastic LEONARDO

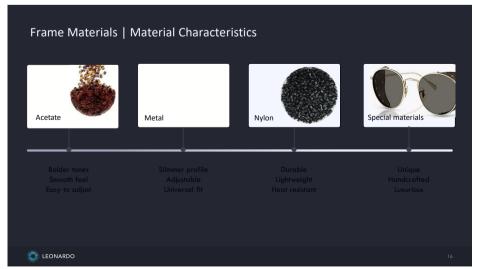
Agenda Introduction Lens Materials **Lens Coatings** Frame Materials Fit and Style Questions LEONARDO



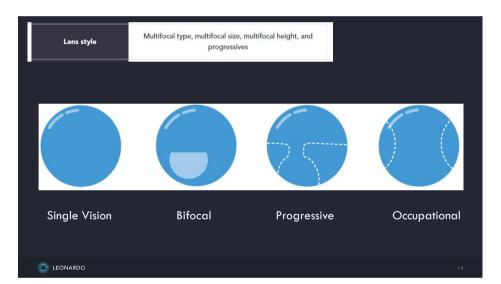




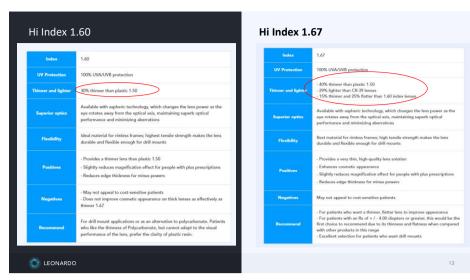




POly Quiz on Kahoot











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Frame Materials | Material Characteristics - Nylon



LEONARDO

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Frame Materials | Fitting Techniques

Acetate	Metal	Nylon	Special Materials

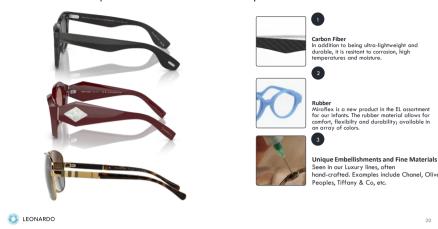
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25

Frame Materials | Fitting Techniques

Acetate	Metal	Nylon	Special Materials
Do: Always ensure proper temple fit using heat	Do: Adjust nosepads and temples with proper tools	Do: Ensure proper fit as is	
Don't:	Don't:	Don't:	
Attempt to adjust the bridge	Use heat to adjust	Use heat to adjust	
Tools to use:	Tools to use:	Tools to use:	
Frame warmer	Different pliers	Angling pliers	

Frame Materials | Material Characteristics – Special Materials



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Frame Materials | Fitting Techniques

Acetate	Metal	Nylon	Special Materials
Do: Always ensure proper temple fit using heat			
Don't: Attempt to adjust the bridge			
Tools to use: Frame warmer			

23

26

Frame Style First-Don't be afraid to say no First with the self of the least which is self of the lea

Frame Materials | Knowledge Check

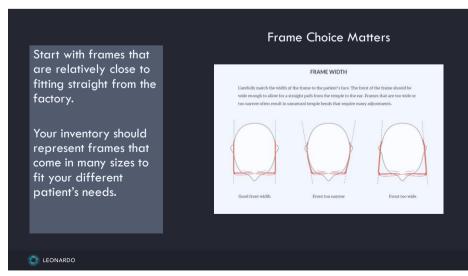


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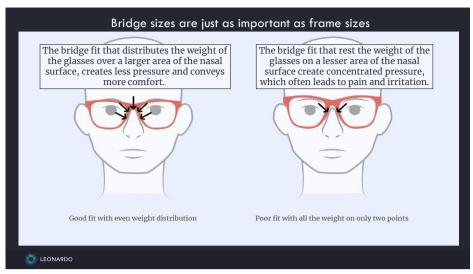
Frame Materials | Fitting Techniques

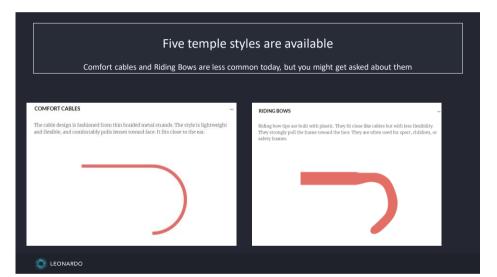
Acetate	Metal	Nylon	Special Materials
Do: Always ensure proper temple fit using heat	Do: Adjust nosepads and temples with proper tools		
Don't: Attempt to adjust the bridge	Don't: Use heat to adjust		
Tools to use: Frame warmer	Tools to use: Different pliers		

24

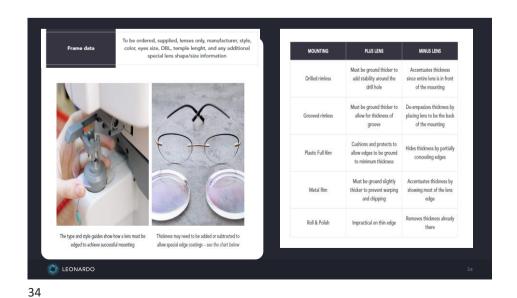


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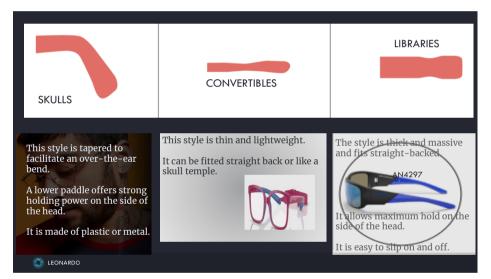


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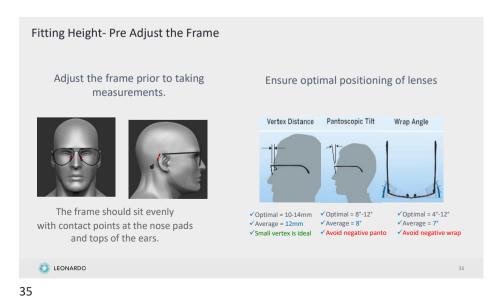


Bridges on glasses are made differently to fit the needs of different populations. Ensure the office is considering patient demographics when choosing frames that offer different bridge types and sizes.

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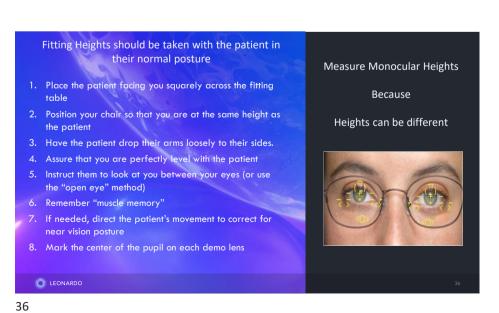
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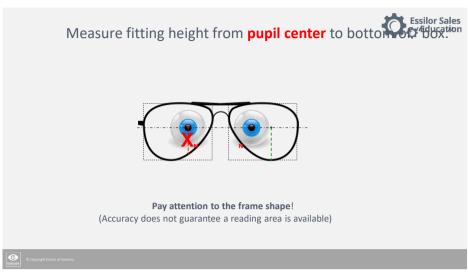


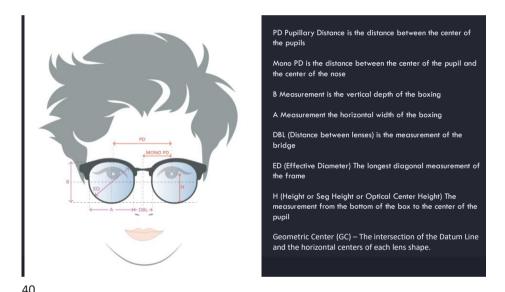
TEMPLE LENGTH AND SIZE The temple section of a frame should rest comfortably over the back of the ear and on the side of the head. iscomfort occurs when the temple holding power is concentrated over a limited area. Like a good bridge fit, a well-adjusted temple disperses the maximum amount of temple surface over the greatest temporal area. Over the ear Into the head 30

Frame Materials | Fitting Techniques

Acetate	Metal	Nylon	Special Materials
Do: Always ensure proper temple fit using heat	Do: Adjust nosepads and temples with proper tools	Do: Ensure proper fit as is	Do: Learn how to work with the material
Don't:	Don't:	Don't:	Don't: Forget to teach your customer how to care for the specific materials
Attempt to adjust the bridge	Use heat to adjust	Use heat to adjust	
Tools to use:	Tools to use:	Tools to use:	Tools to use:
Frame warmer	Different pliers	Angling pliers	Specific to materials







A, B, ED, and PD Measurements are a major component in the thickness of a lens

SHAPE

It's all about the Effective Diameter (ED).

Symmetrical, rounded and small shapes have thinner lenses

Square or asymmetrical have thicker lenses

4–54

A=48

A=54

LEGNARDO

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The Boxing System

When taking measurements
Observe the patient from the same horizontal plane
"Nose to Nose" and "Eye to Eye"

Observing the patient from above results in a fitting height that is too high

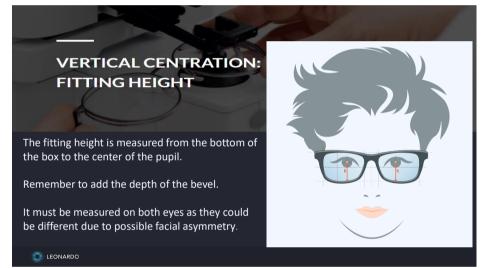
Observing the patient from below or neglecting to correct for "muscle memory", results in a fitting height that is too low

Observing the patient from below or neglecting to correct for "muscle memory", results in a fitting height that is too low

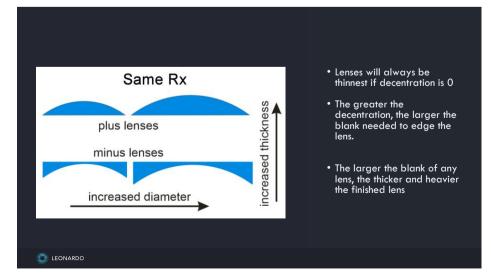
Observing the patient from below or neglecting to correct for "muscle memory", results in a fitting height that is too low

Observing the patient from below or neglecting to correct for "muscle memory", results in a fitting height that is too low

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The Boxing Centering System

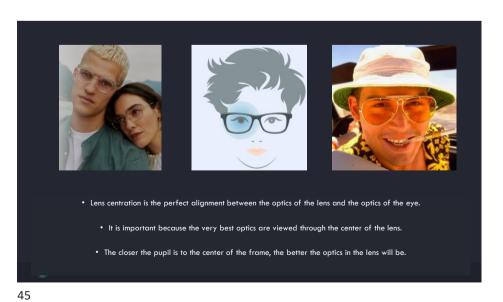
• The Boxing System consists of drawing a box around the lens shape with the box's sides tangent to the outermost edges of the shape.

• The Boxing System is the reference system used by lens manufacturers and set up by default on automatic edging machines.

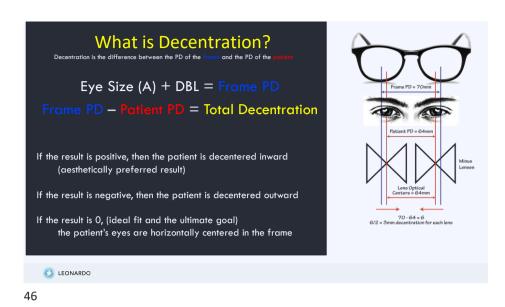
Measure fitting height from pupil center to botto WHAT DO
YOU MEAN BY
BOX?

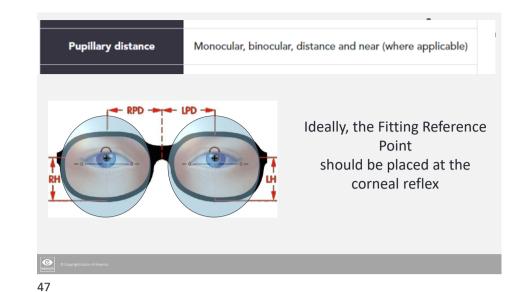
Pay attention to the frame shape!
(Accuracy does not guarantee a reading area is available)

42



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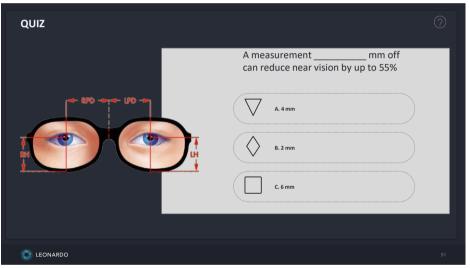


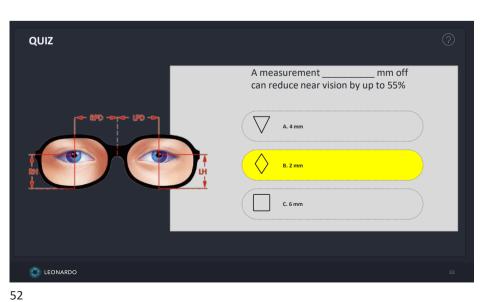


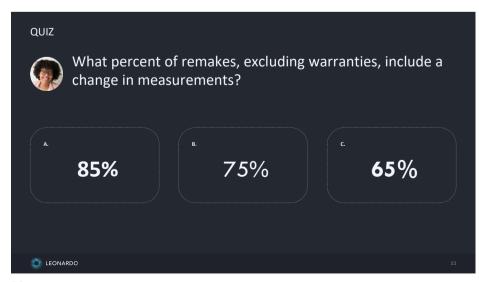


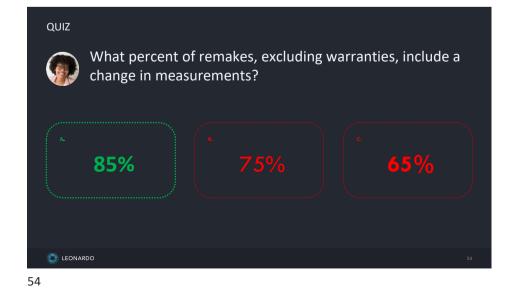














These are all signs that you might have a horizontal measurement error

Double-check your PD measurement to confirm

Double-check your PD measurement to confirm

These are signs you might have a Vertical Measurement Error

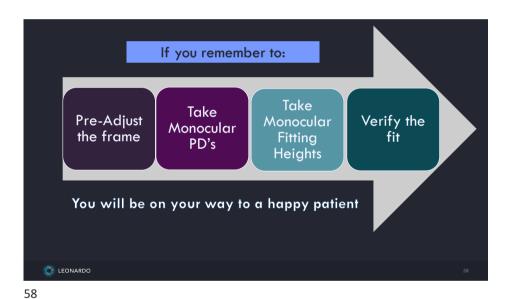
Double-check your fitting height to confirm

I need to tip my head up or down to read

I need to tip my head down to see my computer

My intermediate feels narrow

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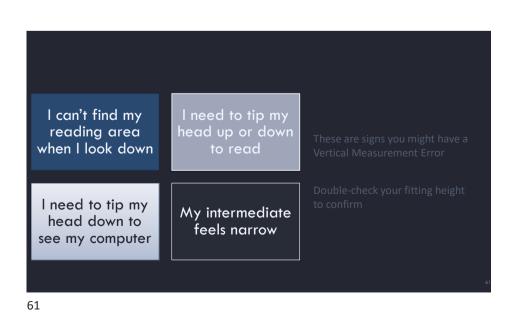


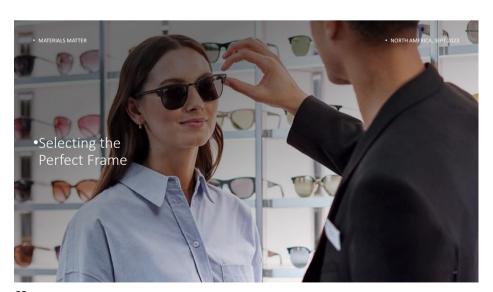
Focus on the things you can control.

BOXING IS THE STANDARD
FOR MEASUREMENTS

Lens centering systems provide a standard for frame and lens measurements.
Their main purposes are:

1 Improving the accuracy of the optical equipment
2 Establishing clear and efficient communication between all stakeholders





"I'm really tough on my glasses..."

"I.m really tough on my glasses..."

"I prefer fashionable and lightweig

Recommend: Ayolon or Titanium

Avoid: Monel or special materials

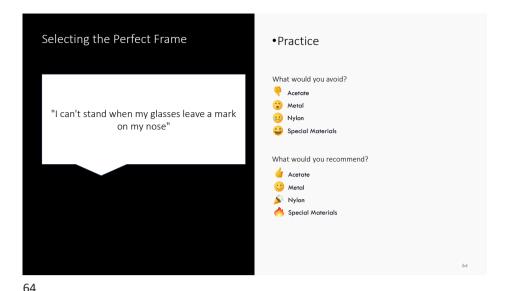
Avoid: Monel or thick acetate

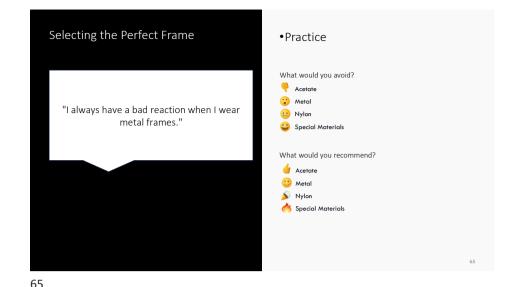
Avoid: Monel or thick acetate

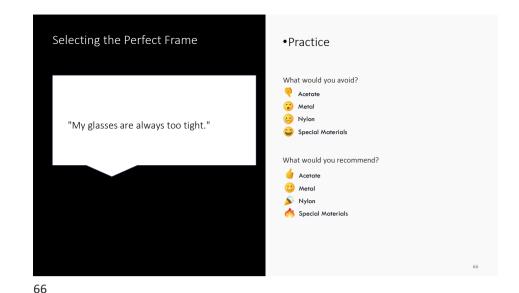
Selecting the Perfect Frame | In the Experience

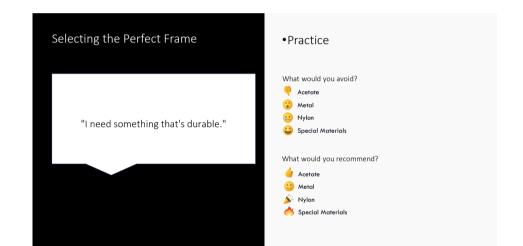
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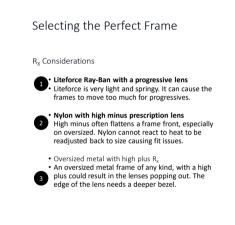
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Selecting the Perfect Frame

What we know about the customer:

Their current frames are sliding down their bridge. They are choosing between a metal and an acetate frame.

How could you use your knowledge to help them choose?

"I love both of those frames. If it helps, the metal frame will allow me to give a much better adjustment so that they won't slip down your nose while you're working all day."

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In this presentation we will discuss:

Lenses, Materials, and Coatings
Frames and Frame Selection
Brands and Board management
Maximizing Managed Vision Care
Offering the second pair



Get familiar with the many frame materials across the EssilorLuxottica portfolio, their key characteristics, and how to identify them by continuing to build your product knowledge.

Personalize your frame recommendations by pairing your knowledge of the frames with your understanding of your customer's vision, lifestyle, and aesthetic needs.

Being your customer's advisor will ensure they'll be happy with the final product, avoid unnecessary returns/exchanges and make them a client for life.

Key Takeaways

70

71 72

68



Complete pair is when both Frame and lens are working together enabling the patient to:

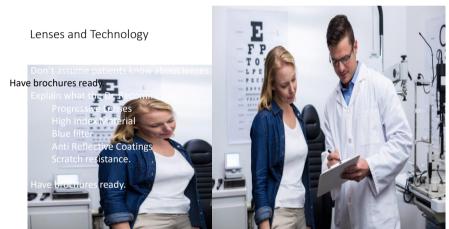
- ✓ Have the best Visual Acuity
- ✓ Look good
- ✓ Feel good

De Crestera The patient experience begins the minute they step into the office. De Main Uncluttered, Organized DO 30 10 00 00 01 (Think Apple Store) 100 100 100 00 01 01 00 0 Well Merchandized – What products are featured? Is there a Sun Section close to the exam A Sports Section?

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The Patient Experience

75



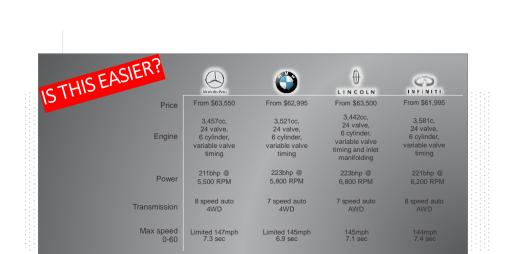




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HIGH DEFINITION VISION | DST CLEARER VISION
WIDER FIELD OF VISION
REDUCED EYE STRAIN
PLANO EFFECT (SUN)

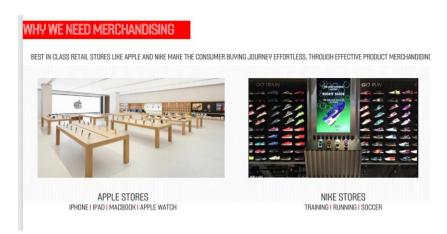
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80 81



06/02/2024



MERCHANDISING BEST PRACTICES

OBJECTIVES:

Merchandise effectively by highlighting segments and key brand stories to increase traffic and sales. Placing product in the right place and position on the board space.

• Display product by segments to make it easier for the consumer to shop in store (Icons, Stylish and Functional)

• Ensure that display is fully stocked (no empty spaces!)

POSITION PRODUCT ACCORDING TO:

• Levels of Importance & best visibility (best sellers, newness, segments, slow moving)

• Shapes & Materials (square, round, oval / semi-rim, full-rim / metal, acetate)

• Balance of Colors to avoid duplication

• Offer polar and custom fit product when available

10% TOP LEVEL
(Best Sellers)

EYE LEVEL
(New Collections)

HAND LEVEL
(Core Collections, Special Releases)

10% BASE LEVEL
(Slow moving skus, skus with lower AUR)

82

• Insurance

85



Most people have a pair of sun, Probably not in prescription. It helps but its not the same. Good time to talk sports and hobbies, Fishing? Golf? How about Polarized, Oakley Prizm lenses.

Utilize Pair 50 Promotions

Price the second pair competitively, even small profit margins add up over time, sales you wouldn't have otherwise.



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88 89

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frames and lenses will help create more profitability for your practice as well as being a resource to your patients.

•This makes them want to come to you.

 Happy Patients create referrals

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