

FREE! GLOBAL CONTACT LENS FORUM	
7:00 AM–8:00 AM	<p>10L1 - FREE</p> <p>The Business of Specialty Contact Lenses: How to Start, Grow and Thrive in the 21st Century</p> <p>Moderator: Quinn Panelists: Messer, Miller, Smiley, Lowe ROOM 1E15 C,FL-OD,FL-OP,N,NYS-CL-I</p>
9:15 AM–11:15 AM	<p>10L2 - FREE</p> <p>Effective and Efficient Use of Technology in Practice: Grand Rounds</p> <p>Messer, Miller, Smiley, Lowe, Quinn ROOM 1E15 C,FL-OD,FL-OP,N,NYS-CL-I</p>
11:30 AM–12:30 PM	<p>10L3 - FREE</p> <p>Getting Paid: Billing and Coding in Specialty Contact Lens Practice</p> <p>Smiley ROOM 1E15 C,FL-OD,FL-OP,N,NYS-CL-I</p>

	OPTICAL TECHNOLOGY			BUSINESS SOLUTIONS		
1:30 PM–3:30 PM	<p>11O1</p> <p>Managing the Patient's Medical Concerns & the Optical Design</p> <p>Beaudet, Wong ROOM 1A04</p> <p>A,P,FL-T,N,NYS-D-I</p>	<p>11O2</p> <p>The DNA of Ophthalmic Lenses</p> <p>O'Keefe ROOM 1B04</p> <p>A,FL-T,NYS-D-I</p>	<p>11O3</p> <p>Analysis of Corneal Topography</p> <p>Phillips ROOM 1C03</p> <p>P,FL-T,N,NYS-CL-I</p>	<p>11B1</p> <p>Conflict Avoidance and Resolution</p> <p>Carter ROOM 1C04</p> <p>A</p>		<p>11B2</p> <p>THE LEADERSHIP FORUM</p> <p>The Psychology of Leadership and Success</p> <p>Monaco ROOM 1A12</p> <p>NOT FOR CREDIT</p>
3:45 PM–4:45 PM	<p>12O1</p> <p>Tips for Toddlers - Best Practices for Pediatric Dispensing</p> <p>O'Keefe ROOM 1C03</p> <p>A,FL-OP,NYS-D-B</p>	<p>12O2</p> <p>Innovations in Lens and Frame Technology</p> <p>Walker ROOM 1A17</p> <p>A,FL-T,NYS-D-I</p>		<p>12B1</p> <p>Ten Business Reasons for Fitting More Daily Disposable Soft Lenses</p> <p>Andre ROOM 1B03</p> <p>N</p>	<p>12B2</p> <p>Coding and Billing for Front Office</p> <p>Carter ROOM 1B01</p> <p>A</p>	<p>12B3</p> <p>THE LEADERSHIP FORUM</p> <p>Effective Communication</p> <p>Monaco ROOM 1A12</p> <p>NOT FOR CREDIT</p>
5:00 PM–6:00 PM	<p>13O1</p> <p>Blue Light - The Human Factor</p> <p>O'Keefe ROOM 1B04</p> <p>A,FL-T,NYS-D-B</p>	<p>13O2</p> <p>Dispensing Fundamentals for Newer Opticians</p> <p>Walker ROOM 1A04</p> <p>A,FL-OP,NYS-D-B</p>		<p>13B1</p> <p>Frame Board Management</p> <p>Friedfeld ROOM 1A17</p> <p>A</p>	<p>13B2</p> <p>Who's Going to Train These People?</p> <p>Carter ROOM 1B01</p> <p>A</p>	<p>13B3</p> <p>THE LEADERSHIP FORUM</p> <p>Action Planning and Execution Strategy</p> <p>Monaco ROOM 1A12</p> <p>NOT FOR CREDIT</p>

ACCREDITATION LEGEND

A - ABO, C - COPE, FL-OD - Florida State Board of Optometry, FL-OP - Florida State Board of Opticianry, FL-T - Florida State Board of Opticianry - Technical, N - NCLE, NYS-D/CL - B/1/A - New York State Optician - Dispensing/Contact Lens - Basic/Intermediate/Advanced, O - Orals, P - AOA Paraoptometric Commission, T - TQ/CEE, TPA - Therapeutic

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	ABO EXAM REVIEW SESSIONS	NCLE EXAM REVIEW SESSIONS	OPTICAL TECHNOLOGY				BUSINESS SOLUTIONS			
7:00 AM-8:15 AM	2101 OPTICON @ VISION EXPO GENERAL SESSION AND BREAKFAST Climbing Ever Higher: An Inspirational Story About True Vision Wong, Alexander ROOM 1A21 This session is from 7:00am - 8:15am Breakfast provided at 6:30am A,N									
8:30 AM-9:30 AM	22AA ABO Advanced Exam Review - Domain I: ANALYZE AND INTERPRET VISUAL ASSESSMENT (PART 1) Thomas ROOM 1B03 A	22NB NCLE Basic Exam Review - Domain I: OCULAR ANATOMY, PHYSIOLOGY AND PATHOLOGY; Domain II: REFRACTIVE ERRORS Indelicato ROOM 1A03 NOT FOR CREDIT	2201 Application of Digital Design and 3D Printing in Custom Eyewear Madhavji ROOM 1A04 A,FL-T,NYS-D-I	2202 Digital Eyestrain - What Every Optician and Technician Needs to Know Vitale ROOM 1A17 A,FL-T,NYS-D-I	2203 In-Office Disinfection of Diagnostic Contact Lenses, and New CDC Recommendations for Lens Care Ward ROOM 1C03 P,FL-T,N,NYS-CL-B	22B1 Strategies for Marketing in a Digital World Toth ROOM 1A12 A	22B2 Staffing a Winning Practice and Creating a Culture of Success Friedfeld ROOM 1B01 A		22B5 Must Have Eyewear Trends for 2019 Gibb ROOM 1A27 A	
9:45 AM-10:45 AM	23AA ABO Advanced Exam Review - Domain I: ANALYZE AND INTERPRET VISUAL ASSESSMENT (PART 2) Thomas ROOM 1B03 A	23NB NCLE Basic Exam Review - Domain III: INSTRUMENTATION FOR MEASUREMENT AND OBSERVATION Indelicato ROOM 1A03 NOT FOR CREDIT	2301 Pupil Testing Abnormalities and Their Health Significance Young ROOM 1A04 A,N,P,FL-OP	2302 ANSI Z80.1-2015 - What's New Vitale ROOM 1B01 A,FL-T,NYS-D-I	2303 Amazing Contact Lens Technologies for Today and the Future Ward ROOM 1A26 A,FL-T,N,NYS-CL-I	23B1 Every Frame Has a Story-How To Tell it & Sell It! O'Keefe ROOM 1A17 A	23B2 Inventory Made Easy Walker, Self ROOM 1A27 A,N	23B3 Building Phenomenal Phone Skills Carter ROOM 1A28 A	23B4 Creating a Simple Business Budget Kling ROOM 1C01 A,C,FL-OD	
11:00 AM-12:00 PM	24AA ABO Advanced Exam Review - Domain III: UTILIZE OPHTHALMIC INSTRUMENTATION (PART 1) Thomas ROOM 1B03 A	24NB NCLE Basic Exam Review - Domain IV: PREFITTING Indelicato ROOM 1A03 NOT FOR CREDIT	2401 Commoditization of Eyewear: Lens Designs that Cannot be a Commodity Walker ROOM 1C04 A,FL-T,NYS-D-I	2402 Fitting Tips for Improving Your Success with Multifocal Soft Lenses Andre ROOM 1B01 FL-T,N,NYS-CL-I		24B1 Mentoring New Opticians Underwood ROOM 1A28 A,N	24B2 Using Creativity to Differentiate Yourself from Another Practice Toth ROOM 1A17 A	24B3 The Optical World of 3D Printing... Frames and Lenses Pierce ROOM 1A12 A	24B6 Extraordinary Customer Service Models Gibb ROOM 1A27 A	
12:30 PM-2:30 PM	25AA ABO Advanced Exam Review - Domain II: DESIGN, FIT, AND DISPENSE EYEWEAR AND OTHER OPHTHALMIC DEVICES Thomas ROOM 1B03 A	25NB NCLE Basic Exam Review - Domain VI: DISPENSING; Domain VII: FOLLOW-UP; Domain VIII: REGULATORY Indelicato ROOM 1A03 NOT FOR CREDIT								
2:45 PM-4:45 PM			2501 Eye Diseases Opticians and Technicians Should Know About Zeltlin ROOM 1A27 A,P,FL-OP,NYS-D-B	2502 Spectacle Lens Update: Everything You Need to Know Vitale ROOM 1C04 A,FL-T,NYS-D-I	2503 Controversies in Contact Lenses Ward ROOM 1A04 FL-T,N,NYS-CL-I	2504 Ocular Dissection: Anatomy of the Eye Sollecito, Underwood ROOM 1A13 A,P,FL-OP,N	25B1 Eyewear Trends & Selection Techniques Pierce ROOM 1A26 A	25B2 Methods of Leading and Managing Your Business Walker ROOM 1A14 A,N	25B3 The Secrets of Hiring Right Manso ROOM 1B01 A	25B5 Perception of Value Smith ROOM 1A12 A,C,FL-OD
5:00 PM-6:00 PM	26AA ABO Advanced Exam Review - Domain III: UTILIZE OPHTHALMIC INSTRUMENTATION (PART 2) Thomas ROOM 1B03 A	26NB NCLE Basic Exam Review - Domain V: DIAGNOSTIC FITTING Indelicato ROOM 1A03 NOT FOR CREDIT	2601 Implementing a Blue Light Practice Manso ROOM 1A12 A,FL-T,NYS-D-B	2602 Matching Lens Technology to Patient Needs Vitale ROOM 1A17 A,FL-T,NYS-D-I	2603 Astigmatism and Soft Contact Lenses Andre ROOM 1A04 FL-T,N,NYS-CL-I		26B1 Secrets to Generating New Patients Online Toth ROOM 1C01 A	26B2 The Psychology of the Patient Encounter Gibb ROOM 1A28 A	26B4 The Importance of Staff Development Smith ROOM 1A14 A,C,FL-OD	

	ABO EXAM REVIEW SESSIONS	NCLE EXAM REVIEW SESSIONS	ALLIED HEALTH	OPTICAL TECHNOLOGY			BUSINESS SOLUTIONS		
8:30 AM-9:30 AM	31AB ABO Basic Exam Review - Domain II: OCULAR ANATOMY, PHYSIOLOGY AND PATHOLOGY OF THE EYE; Domain VI: LAWS, REGULATIONS AND STANDARDS Soto ROOM 1B03 NOT FOR CREDIT	31NA NCLE Advanced Exam Review - Domain IV: ROUTINE AND EMERGENCY FOLLOW-UP VISITS Russo ROOM 1A03	31A1 UV Before Blue, Prioritizing Light Protection's Role in Eye Health McCardle ROOM 1A12	31O1 Innovations in Spectacle Lens Technology Vitale ROOM 1B04	31O2 Frame Dispensing of the Future Friedfeld ROOM 1C04	31O3 Beyond the Limbus: An Introduction to Scleral Lenses Buckner ROOM 1A13	31B1 Secrets to Effective Optical Marketing Toth ROOM 1A28	31B2 Patient Communication and Sales Strategies Manso ROOM 1A17	31B3 Must Have Eyewear Trends for 2019 Gibb ROOM 1B01
		N	A, P, FL-T, NYS-D-I	A, FL-T, NYS-D-I	A, FL-T, NYS-D-I	P, FL-T, N, NYS-CL-I	A	A	A
9:45 AM-11:45 AM	32AB ABO Basic Exam Review - Domain I: OPHTHALMIC OPTICS Soto ROOM 1B03 NOT FOR CREDIT	32NA NCLE Advanced Exam Review - Domain I: PREFIT, PREPARATION AND EVALUATION Russo ROOM 1A03	32A1 Clinical Ocular Concepts for Opticians and Technicians Young ROOM 1A27	32O1 Game-changing Vision Solutions for Stroke, Tumor and Head Trauma Patients Saccarelli ROOM 1A12	32O2 Principles of Refraction for Opticians and Technicians Pierce ROOM 1A14	32O3 Fitting Beyond the Limbus: Insertion and Removal Techniques for Scleral Lenses Buckner ROOM 1A13	32B1 Future Business Trends Happening Now Friedfeld ROOM 1A17	32B2 Learning the Critical Building Blocks of Your Business Binkowitz ROOM 1A04 <i>Limited Attendance \$186</i>	
		N	A, P, FL-OP, N, NYS-D-I	A, P, FL-T, NYS-D-A	A, P, FL-T, N, NYS-D-I	P, FL-T, N, NYS-CL-I	A	A, C, FL-OD	
12:15 PM-2:15 PM	33AB ABO Basic Exam Review - Domain III: OPHTHALMIC PRODUCTS; Domain V: DISPENSING PROCEDURES Soto ROOM 1B03 NOT FOR CREDIT	33NA NCLE Advanced Exam Review - Domain II: DESIGN, FIT AND DISPENSE STANDARD & SPECIALTY LENSES Russo ROOM 1A03							
2:45 PM-4:45 PM			33A1 Diagnostic Testing, What Opticians and Technicians Need to Know to Get the Best Results Zeitlin ROOM 1A17 A, N, P, FL-OP, NYS-D-I	33O1 Unequal Refractive Errors Drake ROOM 1A12 A, P, FL-T, N, NYS-D-I	33O2 Fundamentals of Soft Contact Lens Fitting Russell ROOM 1C03 FL-T, N, NYS-CL-B	33O3 What Are All These Adjustments Tools? Mejia-Rodriguez ROOM 1A13 A, FL-T, NYS-D-B	33B1 The Science, Art, and Attitude of Frame and Lens Selection Pierce ROOM 1A27 A	33B2 It's Your Optical, So What Would You Do Next? Beaudet, Wong ROOM 1C04 A, N	
5:00 PM-6:00 PM	34AB ABO Basic Exam Review - Domain IV: INSTRUMENTATION Soto ROOM 1B03 NOT FOR CREDIT	34NA NCLE Advanced Exam Review - Domain III: PATIENT INSTRUCTIONS AND DELIVERY PROCEDURES; Domain V: ADMINISTRATIVE PROCEDURES Russo ROOM 1A03	34A1 The Invisible Truth About UV and the Visible Impact on the Eyes McCardle ROOM 1B04 A, P, FL-T, NYS-D-I	34O1 Troubleshooting Optical Problems Pierce ROOM 1A27 A, FL-T, NYS-CL-B	34O2 Don't Think it Cancels - Yoked Prism Matters Saccarelli ROOM 1A04 A, FL-T, NYS-D-A	34O3 Magnify Your Profits Mejia-Rodriguez ROOM 1A13 A, P, FL-T, NYS-D-I	34B1 How to Maximize Revenue and Profits with Vision Care Plans Manso ROOM 1A28 A	34B2 Motivation for an Exceptional Performance Ganem ROOM 1A26 A	
6:00 PM-7:00 PM	35B1 NFOS Hoya College Bowl Moderator: Russo ROOM 1A21 <i>This session is from 6:00pm - 7:00pm Reception at 5:30pm</i>								
			A, N						

	OPTICAL TECHNOLOGY		BUSINESS SOLUTIONS	
7:15 AM– 8:15 AM	4101 Myopia Control Lenses McCardle ROOM 1A03 A, FL-OP, NYS-D-I		41B1 Spectacle Lens Material Decision Tree Manso ROOM 1B03 A,FL-T,NYS-D-B	
8:30 AM– 9:30 AM	4201 Advanced Prism Drake ROOM 1B03 A,FL-T,NYS-D-A	4202 Computer Vision Syndrome: Signs, Symptoms and Management Gzik ROOM 1A04 A,FL-T,N,NYS-D-B	42B1 Creating Customers For Life Ganem ROOM 1B01 A	
9:45 AM– 10:45 AM	4301 20/20 Vision - A Sacred Cow? Saccarelli ROOM 1A03 A,P,FL-T,NYS-D-B	4302 Fifty is the New Thirty: Management of Presbyopia Gzik ROOM 1B03 P, FL-T, N, NYS-CL-I	43B1 Leadership DNA or Learned Skill? Ganem ROOM 1C03 A	
11:00 AM– 12:00 PM	4401 Case Study in Avoiding Dispensing Mistakes- How to Dispense Perfect Eyewear Ganem ROOM 1B04 A,FL-OP,NYS-D-B	4402 Mastering Lens Measurements Mejia-Rodriguez ROOM 1A13 A,FL-T,NYS-D-B	44B1 Inventory Made Easy Walker, Self ROOM 1C03 A,N	
1:45 PM– 3:45 PM	4501 Prentice's Rule and Finding the Power of a Lens in Any Meridian Drake ROOM 1C03 A,FL-T,NYS-D-I	4502 Compression Mounting Adjustments, Repairs and Assembly Mejia-Rodriguez ROOM 1A13 A,FL-T,NYS-D-I		45B2 Building Business Acumen: The Five Essential Financial Building Blocks Schultz, Kling ROOM 1A03 C,FL-OD

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